

## Answering Difficult Questions

When the topic on hand is adolescent sexual health, young people tend to have a lot of questions! These questions can have many different motivations. As a family life education instructor, you will likely receive many difficult questions. This is intended as a guide to help you navigate some of the more challenging questions that you may receive.

Tip #1: Have A Question Box. Having a question box for sexual education is a great idea for many reasons. It allows students to ask questions anonymously or questions they do not feel comfortable asking out loud. Additionally, a question box puts you in control of the questions! You will have ample opportunity to read student questions and think of appropriate answers. This helps eliminate some of the shock value of student questions and allows you to, if necessary, rephrase student questions in a more appropriate way.

The best way to use your question box is to provide all students with a slip of paper at the beginning of class. Make all students return their paper, even if no question is written on it. This provides privacy for those with questions. Address every question even if you don't answer it. ("I had a question in my box that isn't appropriate for me to answer. In fact, it had some very hurtful and hateful things to say. If this was a real question please try again without making mean remarks.")

Tip #2: Understand the question asker's motivation. As mentioned previously, there can be several different motivations present when students ask questions. For the most part, students will ask you questions with learning-based motives. These questions will be simple to answer and can be directly referred back to your curriculum. Unfortunately, there are some students whose motivations will be based in something other than curiosity. Some ulterior motives when asking questions include:

- Shock Value
- Slang
- Personal
- Values-based

**Shock value questions** are asked with the intent of embarrassing you, or attempting to get a rise out of you. These kinds of questions may also contain slang or personal questions. If you get one of these questions, you are most likely not going to read/say it verbatim. Re-word the question using proper medical terminology and relate it back to the curriculum.

**Example:** Do you spit or swallow? (This question contains both shock and personal elements.)

**Answer:** (Do not read verbatim if from the question box.) There was a question in the box about oral sex. I'm going to answer it by reminding you that any type of sex where fluids, such as semen, come in to contact with another person's anus, vagina, or mouth can put you at risk for HIV and other STIs. The best way to protect yourself is to use a condom or dental dam or not engaging in any sexual behavior.

**Slang-related questions** can often be fact-based questions that students are unsure of the proper terminology. Tell the student the proper term and explain, "You need to know the proper medical terms for doctor appointments or emergency medical care." Derogatory, racist, gay-bashing, and hurtful slang should not be repeated and should be called out by you as inappropriate and disrespectful. Re-route the student's question back to the curriculum. If you are unsure of the meaning of a slang term you hear in your classroom, Urban Dictionary is a user-based dictionary of slang terms ([www.urbandictionary.com](http://www.urbandictionary.com)).

**Example:** Can you get an STI from a blow job?

**Answer:** Yes, you can spread STIs, including HIV, during oral sex. Oral sex is the proper phrase.

**Personal questions** can be directed towards you, each other, or themselves. Never read these verbatim. People will start talking, wondering, and trying to guess who wrote it. Never answer questions about yourself. These are often fact questions veiled as personal (can also be shock questions). Remove the personal from it and look for the fact. Answer the fact. Generalize your answer, remove any stigma. Re-route to curriculum.

**Example:** How old were you when you first had sex?

**Answer:** I'm not able to share any information about myself (remove PERSONAL) but what I can tell you is that on average most teens are not sexually active until they are at least 17 or older (FACT QUESTION). Remember you are in charge of your health and as long as you are abstinent you will not have to worry about pregnancy or STIs/HIV. If you choose to have sex, always use a condom or dental dam to reduce chances of STIs/HIV or pregnancy.

**Values-based questions** are asked by an individual, usually about the asker's own values. We are not there to change or teach values and these questions need to be answered very carefully, however, there are some Universal Values that we are responsible to teach. Universal

values are shared by most families. Non-Universal values are those without consensus in the community and they differ from family to family.

#### Universal Values:

- Forcing someone to have sex is wrong.
- Knowingly spreading disease is wrong.
- Taking care of your health is important.
- Sex between children and adults is wrong.
- Adultery is wrong.
- Abstinence is the only 100% effective way to prevent pregnancy, STIs, and HIV.

#### Non-Universal Values

- Abortion
- Birth Control
- Masturbation
- Sexual Orientation
- Sex outside of marriage
- Cohabitation
- Age to start having sex

A few tips for answering Values questions:

A – Affirm the asker.

N – Note the question as values-based.

S – State the facts.

W – What is the range of values and beliefs people have? (This does not mean asking the class to share their personal beliefs.)

E – Encourage talking to family, faith leader, or another adult that they trust.

R – Remain available.

Also, keep in mind, you should not be sharing your personal beliefs on a topic with students. Stick to the facts!

**Example:** Is it okay to masturbate?

**Answer:** That’s a great question, and a lot of students wonder about that. Masturbation is when a person touches their own genitals for sexual stimulation. I can tell you that masturbation is not physically harmful to your body. Whether or not it is “okay” is a values-based question. Some people choose to masturbate and some do not. It is a personal choice that only you can make for yourself.

Tip #3: Stick to questions that are related to your curriculum. As you continue to teach this material, many of your students will become comfortable and are likely to ask you questions. It’s a very positive interaction when a young person has a knowledgeable adult who can answer their questions. Unfortunately, because students often become comfortable asking you questions, they may sometimes ask you questions that are completely unrelated to the curriculum. It is important to stick with the information you know, and refer students to resources to better answer their unrelated questions. Using an example that actually occurred in the Be In Charge program:

**Question:** What is meningitis?

**Answer:** What I can tell you about meningitis is that it is not a sexually transmitted infection. Beyond that, I am not a healthcare provider and, unfortunately, cannot give you any other information on meningitis. If this is something you’re curious about, with your parents’ permission, you could do an internet search on meningitis or talk to your health care provider.

Tip #4: Keep up with pop culture and slang references. Young people of today are exposed to more media than ever before. Unfortunately, some of this media contains sexual content that students could potentially have questions about. While you do not necessarily have to be consuming the same media as your students, you should be aware of what they are

watching/reading/listening to. Check out the [Media](#) section of our website to learn more about how social media, advertisements, pop culture plays a big part in the lives of teens.

Tip #5: It is okay to not have all the answers. Our students can ask us many different questions, some of which will be simple enough to answer. However, sometimes we can get a question that we need time to think about our answers. It is perfectly okay if you do not have an answer to students' questions. Admit you don't know but will look it up and get back to them. Be sure to FOLLOW UP.

Hopefully, these tips will help you in answering difficult questions. Remember, the better informed you are, the better prepared you will be to answer your students' questions.

For more information including Talking Tips for Adults and Teens:

<https://centerstone.org/teen/tips-for-adults-2/>