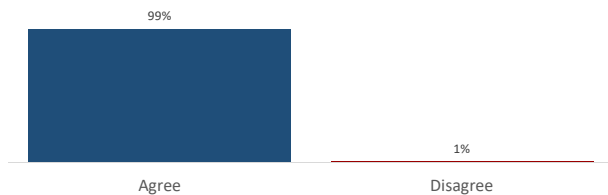




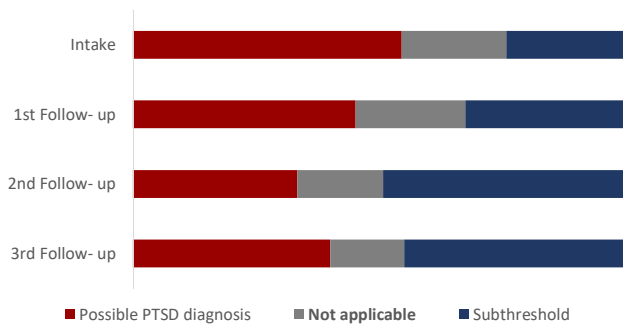
The Steven A. Cohen Military Family Clinic at Centerstone

Culturally Competent Care:

Clients reported... "I was matched to a provider that meets my needs"



Clients with a **diagnosis of PTSD** decreased
9% from Intake to the 1st Follow up and
12% from the 1st to 2nd Follow up



Client Progress and Satisfaction Analysis

As of 3/4/2019 the CVN at Centerstone Clinic has received 881 veteran and family member referrals. To date, 618 (70.1%) of the referrals we have received, have been accepted and have begun receiving services from our Providers.

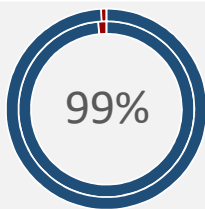
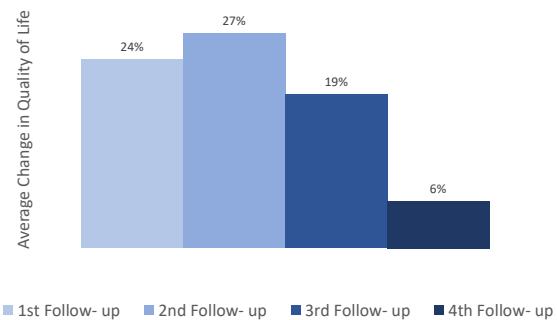
Of the 881 veterans and family members that have been referred to our Clinic, only 13 (1.5%) have been determined as inappropriate for services after initial screening. 61.5% of those referrals who have screened inappropriate for services, have been linked with alternative resources through our clinic Case Manager.

23.1 Average Days from Referral to the Client's Intake

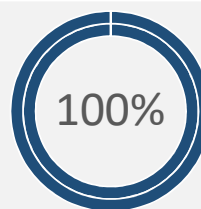
Average number of **Clinical Sessions** for current clients

4

Veterans are reporting an increase in Quality of Life across all time points. The highest is a 27% increase from Intake to the 2nd Follow up

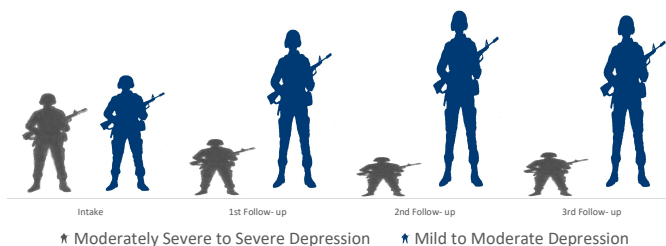


99% of clients **Agree** that **clinic hours work for them** and, if needed, were able to get assistance when the office was closed



100% of clients are **Satisfied** with the length of time spent in the **Waiting Room** and **Agree** that the **Waiting Room is Clean and Comfortable**

Clients reported a **28% decrease in Severe Depression**
Additionally, 80% of all clients reported
Moderate to No Depression after the 3rd Follow up



The number of clients reporting **Severe Anxiety** decreased from **48% to 20%** after the 3rd Follow Up

