

Fiscal Year 2023

Institute Impact Report

Centerstone's Institute advances the science of care through research and evaluation, data science, training, quality, and patient safety.

Accomplishments

- Caitlyn Placek, Program Evaluator, was awarded the prestigious Fulbright Global Scholar Award for her project *The Impact of Cultural Models of Addiction and Motherhood: A Cross-Cultural Study*. The project focuses on understanding how women's internal models of addiction and motherhood impact their experience with recovery.
- Increased client participation in program evaluation projects from 11,672 to 23,655 participating patients, thereby significantly increasing data collection efforts that support evidence-based practices and improved health outcomes across all federal grants.
- Created a Patient Safety Organization (PSO) that is certified by the Agency for Healthcare Research and Quality (AHRQ). Centerstone's PSO ensures the organization adopts proactive clinical risk management practices, analyzes and acts on data related to patient safety, and assesses physical and psychological safety culture. Out of the 111 PSOs across the United States, Centerstone's is the only entity that exclusively focuses on behavioral health.
- Expanded clinical education opportunities for staff through the Simulation Training Center, which now offers 16 custom-built trainings on evidence-based practices. Nearly 800 staff members have participated in these trainings to date.
- Developed tools and protocols to better understand areas of clinical risk by creating electronic incident reporting via the RL6 incident reporting platform, as well as clinical data dashboards focused on timely access, caseload management, and treatment outcomes for patients.
- Centerstone's Institute is in its second year of a \$3 million HRSA Workforce Wellness Grant. This grant is the first of its kind to focus on behavioral health staff with an objective to bolster workforce wellness, prevent burnout, and support retention goals. Nearly 30% of Centerstone's total workforce has interacted with a series of trainings, supportive conversations, and related resources.
- Ashley Newton, Chief Executive Officer of Centerstone's Institute, was invited to attend SAMHSA's national convening in Washington, DC where she addressed measurement-informed care on behalf of Centerstone and the greater behavioral health industry.



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Centerstone has been a life changing experience that I am genuinely grateful for. The staff involved with me were paramount in helping me through the beginning of my recovery process.

-Centerstone Patient

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staff serving
Centerstone's Institute



Ashley Newton

Chief Executive Officer, Centerstone's Institute

"This year we've worked hard to create clear lines of sight for continuous improvements in Centerstone's clinical operations so that we can better ascertain the latest data regarding evidence-based practices and implement those findings to fully benefit our patients. We aim to stay on the cutting edge of research and technology and to stay abreast of opportunities that help us provide the best patient care."