

As a client of The Steven A. Cohen Military Family Clinic at Centerstone,
you have the following rights:

- To receive quality, research-based treatment from trained clinical professionals
- To be treated with respect and dignity in a setting most beneficial for your treatment
- To be free from physical, emotional or verbal abuse; financial or other exploitation; humiliation or neglect
- To be free from isolation, restraint or seclusion used as a means of bullying, discipline, convenience or retaliation
- To be told in an easy-to-understand way the risks, benefits and consequences of treatment and non-treatment in enough time to assist in decision-making about your treatment, discharge, or aftercare plan
- To be given information about consent, refusal or your ability to make choices about services, release of information, service providers, concurrent services (such as medication management and therapy), and involvement in research projects, if applicable
- To receive services without regard to your age, birthplace, color, disability, gender, language, race, sexual orientation, social and economic standing, or spiritual belief
- To choose or refuse your level of participation in treatment unless ordered by the court
- To be assured of adherence to research guidelines and ethics, if applicable
- To be provided with information about side effects of medication that may be prescribed
- To look at your medical record and request copies or changes
- To tell staff or others if you have a complaint about a staff member or services without having to worry about the complaint affecting your treatment and to be assured that any complaint about a violation of your rights will be investigated and resolved quickly
- To participate fully, or refuse to participate in community activities including cultural, educational, vocational, religious, recreational and community services
- To privacy during your appointment
- To have medical and financial information about you and the services you receive kept private unless you give us permission or the law says we must share information with others
- To obtain the names, qualifications and titles of the professionals providing your care
- To be provided continuity of care from one service provider to another
- To be provided with information and/or referral to legal entities, self-help and advocacy services



The Steven A. Cohen
Military Family Clinic
at Centerstone

Client feedback forms are available.

For inquiries about your rights as a client, please call

888.463.6705